

Your Rights and Responsibilities

Your responsibilities while on the program

- ✦ If you are unavailable for a scheduled appointment, it is your responsibility to notify your key worker.
- ✦ You will always act in a way that respects the rights of other service users and staff of the program.
- ✦ You are responsible for decisions that you make and that you understand and accept their consequences.
- ✦ You are expected to contribute fully during your time with the Enabling Independent Living Program by following through with tasks and actions mutually agreed to in your Care Plan.
- ✦ That you communicate to staff of the program about any changes in your priorities relating to your started goals while on the program.

If you need an interpreter

Telephone the Translating and Interpreting Service on 143 14 50 and ask to be connected to 03 5723 8000.

If you have other communication needs

If you are deaf, have a hearing impairment, or complex communication needs, telephone the National Relay Service on 13 36 77, or speak to the Speech to Speech Relay Service on 1300 555 727 and ask to be connected to 03 5723 8000.



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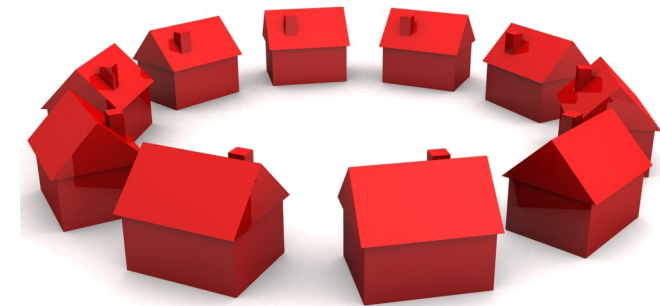
UnitingCare Goulburn North East acknowledges
the support of the Victorian Government

BRC004



Enabling Independent Living Program

UnitingCare Goulburn North East



**Local People
Helping
Local People**

Enabling Independent Living Program

About the Enabling Independent Living Program

The Enabling Independent Living program aims to assist people with a range of disabilities between the ages of 18 and 64 to explore accommodation options for living independently (either alone or with housemates).

Participants of this program will have a disability recognised under the Disability Act 2006.

Skill development and suitability for the program will be reviewed quarterly.

What housing options are considered?

- ↳ public rental - Office of Housing
- ↳ private rental - house or unit
- ↳ private purchase

We listen to your needs and support you with your own creative suggestions.

What about parents and carers?

Family and friends are encouraged to be part of the long-term support for people seeking independent living.

We are local and listen to your needs

- ↳ If you live or wish to live in the regions of Benalla, Wangaratta, Wodonga, Yackandandah, Beechworth, Myrtleford or Mansfield, the Enabling Independent Living Program may be able to assist you.
- ↳ You will be linked into accommodation options of your choice in one of the above areas.
- ↳ We will assist you to continue to live near family and friends if you prefer.
- ↳ If we cannot help you, we can refer you to another service that may be able to.

What help is available after moving?

Up to three months support to assist you with settling into your new home.

Help may include budgeting, menu planning, social activities, living skills, understanding your rights and responsibilities, problem solving and linking with community services.

How long will I be on the program?

The time spent with the program will vary for each individual according to their unique circumstances and housing availability.

Program participant's rights

- ↳ You have the right to have your confidentiality respected and freedom of access regarding any information kept on you within our service.
- ↳ At all times you should have the expectation and right to be fully involved and informed in all aspects of your program prior to its implementation.
- ↳ If at any stage you are dissatisfied, you have the right to have any decision explained, the right to appeal the decision and to use an advocate in this process.
- ↳ You have the right to be treated with respect and the freedom to make your own decisions.