

If you need an interpreter



Telephone the Translating and Interpreting Service on 13 14 50 and ask to be connected to (03) 5723 8000

If you have other communication needs

If you are deaf, have a hearing impairment, or complex communication needs telephone the National Relay Service on 13 36 77, or the Speech to Speech Relay Service on 1300 555 727 and ask to be connected to (03) 5723 8000

Call Colleen

Pastoral Care Coordinator

Ph: 03 5723 8000 or 02 6021 7099



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www.unitingcaregne.org.au

Weekdays 9.00am - 4.00pm

BRC007

Pastoral Care Program



**Local People
Helping
Local People**

Pastoral Care Program

What is Pastoral Care?

Pastoral Care is walking beside people on their journey. It is providing careful listening and sensitive responses. It does not discriminate and is available to all regardless of belief. Support offered is non intrusive and non judgemental.

Pastoral care offers support, encouragement and realistic hope as one confronts life with all its growth and fullness, as well as its limitations and endings.

About the Pastoral Care Program

The Pastoral Care Program is diverse and includes training of volunteers in pastoral care visiting as well as special interest groups that include the Carers Support Group and a Men's Carers Group.

Pastoral Care is offered to the people who live in UnitingCare's accommodation.

Pastoral Care support is available through personal visits or over the phone. Social outings are also arranged from time to time during the year.

The Carers Support Group

The Carers Support Group meets monthly at 'Neil Stewart House', 82 Murdoch Rd, Wangaratta for carer information and mutual support. It is an opportunity for carers to share experiences and learn from each other, get to know other carers, discuss services, learn about new services, enjoy a cuppa and feel part of the caring community. Carers can request a pastoral visit from the pastoral care team.

